

N ANNUAL REPORT







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Better health here in Tennessee, now and beyond

In 2022, all our efforts were driven by an accelerated focus on making health care more affordable for our members. That focus naturally led us to innovative efforts to improve access to care and address health inequities for all Tennesseans.

These are not new concepts for us. They've long been fundamental to our mission of helping our members achieve peace of mind through better health. Here are some of our 2022 highlights:

Our BlueAdvantage PPO plan earned a 5-Star guality rating, the highest possible, from the Centers for Medicare & Medicaid Services. This rating is evidence of our dedication to provider collaboration, communication, and ensuring our member outreach is as clear, supportive and individualized as possible.

With the release of our first health equity report, we dug into health disparities across Tennessee and are using the report to inform ways to improve care delivery and outcomes.

We've invested in higher education for Tennessee high school graduates interested

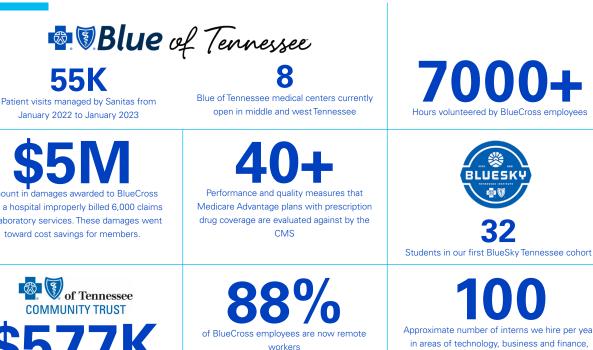
in technology with the launch of BlueSky Tennessee Institute — a workforce development venture between BlueCross and East Tennessee State University that offers qualifying students the opportunity to earn a bachelor's degree in computing and a job offer in just over two years.

Last year alone we either broke ground on or fully opened BlueCross Healthy Places in nine cities across the state. These community spaces provide our neighbors with opportunities for healthy activity and connectivity, and we're on track to invest more than \$100 million into this reflection of our mission.

The Blue of Tennessee medical centers are community-focused and offer primary care and operating hours convenient to our members' schedules.

These are just a few examples of where 2022 has led us, and how we'll continue living our mission on behalf of our members. We thank you for reading our annual report. Throughout you will see how we strive to be your partner for peace of mind through our people and our purpose.

Highlights from our year



Patient visits managed by Sanitas from January 2022 to January 2023

after a hospital improperly billed 6.000 claims for laboratory services. These damages went









Forbes 2022 **THE BEST EMPLOYERS** FOR WOMEN

in areas of technology, business and finance, communications, medical services, and more











BlueCross BlueShield of Tennessee, Inc. and Subsidiaries **Consolidated Balance Sheets**

	Decembe	r 31
	 2022	2021
	 (In Millio	ns)
Assets:		
Cash and cash equivalents	\$ 670.0 \$	519.3
Fixed maturity securities (amortized cost: \$3,088.6; \$3,018.0)	2,878.0	3,087.1
Short-term investments (amortized cost: \$227.8; \$6.8)	227.6	6.8
Equity securities	819.0	1,115.6
Commingled investments	100.3	231.4
Fair value option investments	180.8	131.7
Investments held by charitable trusts	241.5	279.6
Equity method and other investments	103.7	73.7
Receivables (net of allowance: \$23.7; \$65.5):		
Benefit-related	532.2	655.5
Premiums and administrative fees	338.5	270.8
Other	59.7	69.5
Total receivables	930.4	995.8
Property, software and equipment, net	348.8	354.6
Other assets	 182.4	105.9
Total assets	\$ 6,682.5 \$	6,901.5
Liabilities:		
Policy liabilities:		
Liability for unpaid claims	\$ 722.8 \$	743.7
Other policy liabilities	141.0	85.8
Total policy liabilities	863.8	829.5
Accounts payable and other liabilities	721.0	786.2
Long-term debt	200.0	200.0
Deferred taxes, net	_	94.4
Total liabilities	1,784.8	1,910.1
Surplus:		
Legally required and operating surplus	5,057.1	5,036.2
Noncontrolling interest	0.9	0.9
Accumulated other comprehensive loss	 (160.3)	(45.7)
Total surplus	4,897.7	4,991.4
Total liabilities and surplus	\$ 6,682.5 \$	6,901.5

nse e expenses and broker commission m tax and assessments ng expenses

outable to noncontrolling interest ttributable to BCBST

ehensive income (loss), net of tax:

nrecognized pension and postretin taxes: \$21.6; \$6.7)

Change in interest rate swap (income taxes: \$6

Change in net unrealized holding losses (incon

Total other comprehensive loss, net of tax

Comprehensive (loss) income

Less: Comprehensive loss attributable to noncol

Comprehensive (loss) income attributable to BC

BlueCross BlueShield of Tennessee, Inc. and Subsidiaries **Consolidated Statements of Income**

	Yea	Year Ended December 31				
		2022	2021			
		(In Millions)				
	\$	8,309.3 \$	8,165.3			
		591.3	571.1			
		(109.3)	69.2			
		(155.7)	320.2			
		8,635.6	9,125.8			
		6,876.2	6,804.1			
ons		1,464.4	1,406.9			
		277.5	274.9			
		1,741.9	1,681.8			
		17.5	639.9			
		(3.4)	119.7			
		20.9	520.2			
		(0.9)	(0.9)			
	\$	21.8 \$	521.1			

BlueCross BlueShield of Tennessee, Inc. and Subsidiaries Consolidated Statements of Comprehensive (Loss) Income

	Yea	Year Ended December 31		
		2022	2021	
		(In Millions)		
	\$	20.9 \$	520.2	
rement benefits (income				
		81.2	25.2	
6.6; \$3.6)		25.1	13.6	
me taxes: (\$58.7); (\$14.5))		(220.9)	(54.4)	
		(114.6)	(15.6)	
		(93.7)	504.6	
ontrolling interest		(0.9)	(0.9)	
CBST	\$	(92.8) \$	505.5	





Peace of Mind through Better Health®

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